

Bureau of Health Care Quality and Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: NVN627HHA	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 06/01/2011
NAME OF PROVIDER OR SUPPLIER RENOWN HEALTH HOME CARE			STREET ADDRESS, CITY, STATE, ZIP CODE 780 KUENZLI ST., SUITE #200 RENO, NV 89502		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
H 00	<p>INITIAL COMMENTS</p> <p>This Statement of Deficiencies was generated as a result of a abbreviated focused State Relicensure Survey conducted at your agency on 5/31/11 - 6/01/11, in accordance with Nevada Administrative Code, Chapter 449 Home Health Agencies.</p> <p>The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions, or other claims for relief that may be available to any party under applicable federal, state, or local laws.</p> <p>The agency's census was 185. Five patient files were reviewed. Two home visits were conducted. Nine employee files were reviewed.</p> <p>The following deficiencies were identified:</p>	H 00			
H150	<p>449.782 Personnel Policies</p> <p>A home health agency shall establish written policies concerning the qualification, responsibilities and conditions of employment for each type of personnel, including licensure if required by law. The written policies must be reviewed as needed and made available to the members of the staff and the advisory groups. The personnel policies must provide for:</p> <p>4. Periodic evaluation of employees' performances;</p> <p>This Regulation is not met as evidenced by: Based on policy review, document review and staff interview, it was determined that the agency failed evaluate the staff providing care to the patients in accordance with agency policy for 2 of 9 employees, (Employees #5 and #6).</p>	H150			

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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H150	Continued From page 1 Employee #5 was hired on 8/1/88. his last performance evaluation was done on 8/6/09 (21 months ago). Agency policy requires each employee receive at least an annual evaluation. Employee #6 was hired on 11/17/08. Her last performance evaluation was done on 11/10/09 (18 months ago). Scope : 1 Severity : 2	H150			
H152	449.782 Personnel Policies A home health agency shall establish written policies concerning the qualification, responsibilities and conditions of employment for each type of personnel, including licensure if required by law. The written policies must be reviewed as needed and made available to the members of the staff and the advisory groups. The personnel policies must provide for: 6. The maintenance of employee records which confirm that personnel policies are followed; This Regulation is not met as evidenced by: NRS 449.179 Initial and periodic investigations of criminal history of employee or independent contractor of certain agency or facility. 1. Except as otherwise provided in subsection 2, within 10 days after hiring an employee or entering into a contract with an independent contractor, the administrator of , or the person licensed to operate, an agency to provide nursing in the home, a facility for intermediate care, a facility for skilled nursing or a residential facility for groups shall: (a) Obtain a written statement from the employee or independent contractor stating whether he has been convicted of any crime listed in NRS	H152			

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H152	Continued From page 2 449.188; Based on record review the agency failed to obtain a criminal history statement denying conviction of crimes for 5 of 9 employees (Employees #2 and #4 - #7). Scope : 2 Severity : 1	H152			
H153	449.782 Personnel Policies A home health agency shall establish written policies concerning the qualification, responsibilities and conditions of employment for each type of personnel, including licensure if required by law. The written policies must be reviewed as needed and made available to the members of the staff and the advisory groups. The personnel policies must provide for: 7. The annual testing of all employees who have contact with patients for tuberculosis pursuant to NAC 441A.375; and This Regulation is not met as evidenced by: Sec. 10. NAC 441A.375 is hereby amended to read as follows: 441A.375 1. A case having tuberculosis or suspected case considered to have tuberculosis in a medical facility or a facility for the dependent must be managed in accordance with the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200. 2. A medical facility, a facility for the dependent or a home for individual residential care shall maintain surveillance of employees of the facility or home for tuberculosis and tuberculosis infection. The surveillance of employees must be conducted in accordance with the recommendations of the	H153			

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H153	<p>Continued From page 3</p> <p>Centers for Disease Control and Prevention for preventing the transmission of tuberculosis in facilities providing health care set forth in the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200.</p> <p>3. Before initial employment, a person employed in a medical facility, a facility for the dependent or a home for individual residential care shall have a:</p> <p>(a) Physical examination or certification from a licensed physician that the person is in a state of good health, is free from active tuberculosis and any other communicable disease in a contagious stage; and</p> <p>(b) Tuberculosis screening test within the preceding 12 months, including persons with a history of bacillus Calmette-Guerin (BCG) vaccination.</p> <p>If the employee has only completed the first step of a 2-step Mantoux tuberculin skin test within the preceding 12 months, then the second step of the 2-step Mantoux tuberculin skin test or other single-step tuberculosis screening test must be administered. A single annual tuberculosis screening test must be administered thereafter, unless the medical director of the facility or his designee or another licensed physician determines that the risk of exposure is appropriate for a lesser frequency of testing and documents that determination. The risk of exposure and corresponding frequency of examination must be determined by following the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200.</p> <p>4. An employee with a documented history of a positive tuberculosis screening test is exempt from screening with skin tests or chest radiographs unless he develops symptoms</p>	H153			

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H153	<p>Continued From page 4</p> <p>suggestive of tuberculosis.</p> <p>5. A person who demonstrates a positive tuberculosis screening test administered pursuant to subsection 3 shall submit to a chest radiograph and medical evaluation for active tuberculosis.</p> <p>6. Counseling and preventive treatment must be offered to a person with a positive tuberculosis screening test in accordance with the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (g) of subsection 1 of NAC 441A.200.</p> <p>7. A medical facility shall maintain surveillance of employees for the development of pulmonary symptoms. A person with a history of tuberculosis or a positive tuberculosis screening test shall report promptly to the infection control specialist, if any, or to the director or other person in charge of the medical facility if the medical facility has not designated an infection control specialist, when any pulmonary symptoms develop. If symptoms of tuberculosis are present, the employee shall be evaluated for tuberculosis.</p> <p>Based on employee file review, the facility failed to ensure compliance with chapter 441A of Nevada Administrative Code for 1 of 9 employees (Employee #7).</p> <p>Employee #7 was hired on 2/16/11. Her personnel file did not contain documentation of TB skin tests. She claimed she tested positive in the past so was exempt from further testing. There was no documented history of a positive tuberculosis screening test.</p> <p>Scope : 1 Severity : 2</p>	H153			
H165	449.787 Duty to Provide Skilled Nursing	H165			

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H165	<p>Continued From page 5</p> <p>A home health agency is directly responsible for providing skilled nursing care and home health services, and may include other services such as physical therapy, occupational therapy, speech therapy, medical-social services, nutritional guidance, pharmaceutical services, appliances and equipment services.</p> <p>This Regulation is not met as evidenced by: Based on staff interview and record review, the agency failed to provide ordered services to 1 of 5 patients (Patient #2).</p> <p>Patient #2's start of care date was 4/25/11. Physician's orders written 4/22/11 stated "arrange for home health, skilled nurse for medication management..., physical therapy (PT) for strengthening and home safety". Although nursing services were provided, no PT was done. Administrative staff stated in interview that the case manager's initial evaluation of the patient did not identify need for PT. The case manager did not contact the physician and request he discontinue the order.</p> <p>Scope : 1 Severity : 2</p>	H165			

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